

## A CONSUMER CONTROLLED COUNCIL COMMITTED TO ENSURING QUALITY REHABILITATION SERVICES

REPORT OF THE NEBRASKA

State Rehabilitation Council
2 0 1 6 - 2 0 1 7

### **CONTACT INFORMATION:**

The State Rehabilitation Council (SRC) values the input and involvement of all citizens in Nebraska regarding rehabilitation services. All SRC meetings are open to the public and are a great opportunity for the public to voice concerns and opinions.

### MEETINGS:

Meeting dates, times, and locations are posted on the Nebraska VR website at vr.nebraska.gov

### WRITE:

State Rehabilitation Council Chairperson Nebraska Department of Education 301 Centennial Mall South P.O. Box 94987 Lincoln, NE 68509

### CALL:

Angela Fujan 402.679.6298 877.637.3422

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402.471.0788

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October 1, 2017

As Chair of the Nebraska State Rehabilitation Council (SRC), I'm honored to present this report that summarizes the accomplishments the SRC made in fiscal year 2017.

During this past year's quarterly meetings, SRC members heard reports and legislative updates from Nebraska VR's Director. Reports were also shared by the Client Assistance Program Director, the Statewide Independent Living Council, Assistive Technology Partnership and the Nebraska Youth Leadership Council. These reports provide the council with opportunities to provide feedback to Nebraska VR.

Other actions supported by the SRC:

- Presented the Entrepreneurs of Distinction Award in October.
- Focused on the success of the Workforce Innovation and Opportunity Act's provision to reserve 15% of allotted funds for the delivery of pre-employment transition services.
- Engaged in Senator outreach at the Nebraska State Capital in March.
- Reviewed feedback from summer transition programs.
- Added new members to the SRC including business partners.

This year was a time for growth and change. It could not have been successful without the collaboration, advocacy, and support from the dedicated members of the Nebraska SRC and Nebraska VR Staff. As the chair of the SRC, I would like to recognize the work of the SRC and the commitment the members have in working to ensure Nebraskans with disabilities have access to meaningful employment opportunities.

Sincerely,

Kipp Ransom

Kipp Ransom, Chairperson

Nebraska State Rehabilitation Council



Shari, Director of the Nebraska Client Assistance Program (CAP), is a member of the Client Services Committee.

Shari Bahensky—Lincoln



Michael, Executive Director of the Arc of Nebraska, is a member of the Employer Services Committee.

Michael Chittenden-Lincoln



Rita, Special Populations Office of the Nebraska Department of Education, is a member of the Transition Services Committee.



VR services, is a member of the Client Services Committee.

John, received Nebraska

John Hogue—Falls City



JaToya, SILC representative, is a member of the Employer Services Committee.

JaToya McIntosh—Omaha

## SRC Committees and Accomplishments

### **Transition Services Committee**

Members: Gina Geiger (Chair), Rita Hammitt, Sandy Peterson, JD Simmons and Carly Weyers.

Brigid Griffin, Nebraska VR Advisor.

The Transition Services Committee, consisting of 5 members, focused on the success of the Workforce Innovation and Opportunity Act's provision for Nebraska VR to reserve at least 15% of allotted funds for the delivery of preemployment transition services. The committee reviewed feedback from the 23 summer transition programs funded through a Request for Proposal (RFP) process. Funded programs provided job exploration, work-based learning, work place readiness, self-advocacy, and included exposure to post-secondary training options. The committee was encouraged to hear about the innovative ideas that were implemented and recommended starting the RFP process earlier in the year to allow more time for the requests to be completed.

The committee also reviewed feedback from staff members who were invited to attend Individualized Education Program (IEP) meetings with students, parents, teachers, and other partners. The intent is to encourage successful collaboration and input from all parties to help the student be successful.



Gina Geiger-York

Transition Services Committee Chairperson — Gina Geiger

Gina received Nebraska VR services.



### Client Services Committee

Members: Shari Bahensky, John Hogue, Jonathan Moeller (chair), Kipp Ransom, and Joni Thomas.

Angela Fujan, Nebraska VR Advisor.

The Client Services Committee continued discussions on the client satisfaction survey. With increases in the number of surveys completed and the number of overall satisfaction results, they have plans to broaden the scope of the survey. The plan is to add additional questions for individuals who quit their jobs and who reported the job was not a good fit. With the addition of Omaha Tribal VR representation on the committee, there are also plans to survey the tribal population.



Client Services Committee Chairperson — Jonathan Moeller

Jonathan received Nebraska VR services.

Jonathan Moeller-Grand Island

### **Employer Services Committee**

Members: Michael Chittenden, John McNally (chair), Vicki Newman, Tobias Orr, Mark Schultz, and David Scott.

Mary Matusiak, Nebraska VR Advisor.

The Employer Services Committee provided feedback about Nebraska VR's partnerships with businesses and Project SEARCH sites. Discussions included the March 2017 Project SEARCH Pre-Employment Transition Services Job Fair. 200 students and 40 employers participated. Students attended dressing for success, self-advocacy, social media, and job application sessions. The sessions with the skills assessment, job fair, and mock interview activities were found to be positive in building practical skills for finding and keeping jobs.



John McNally—Lincoln

**Employer Services Committee** Chairperson — John McNally

John, Deputy Director for the Nebraska Department of Veterans Affairs, is a member of the Nebraska Workforce Investment Board.



Vicki, received Nebraska VR services, is a member of the **Employer Services** Committee.

Tobias, Director of the

Assistive Technology

Partnership, is a member of the **Employer Services** Committee.





Sandy Peterson—Omaha

Sandy, PTI Nebraska (Parent Training and Information for Families of Children with Disabilities), is a member of the Transition Services Committee.



Kipp Ransom—Lincoln

Kipp, Lead Counselor/Spinal Cord Injury Unit at Madonna Rehabilitation Hospital, serves as the SRC Chairperson and is on the Client Services Committee.





David is the Director of Sales for Embassy Suites LaVista, a Project SEARCH site. He is a member of the Employer Services Committee.

David Scott—LaVista



I.D. Simmons—Doniphan

J.D., Nebraska VR Employment Specialist in the Grand Island field office, is a member of the Transition Services Committee.



Joni, Executive Director of the Center for Independent Living of Central Nebraska, is a member of the Client Services Committee.

Joni Thomas—Lincoln



Carly, Nebraska Commission for the Deaf and Hard of Hearing, is a member of the Transition Services Committee.

Carly Weyers—Lincoln

### Director's Message

In the past I've quoted Abraham Lincoln and Winston Churchill in regards to changes brought about by the Workforce Innovation and Opportunity Act (WIOA). I'm going with a more current philosopher this year, Frank Zappa, who said, "Without deviation from the norm, progress is not possible." Whether, intentional on our part or the result of external influences, we have definitely moved beyond the "norm." We continue to look for opportunities created with every challenge along the way and build our work upon the VR program foundational principles outlined in the Council of State Administrators of Vocational Rehabilitation's (CSAVR) Vision 2020:

VR is mission driven and customer focused;

VR leads change through innovative and cutting edge practice;

VR customizes services to meet the needs of individuals and business customers; and

VR creates partnerships to maximize resources and opportunities.

With the support and guidance of the SRC over the last year we have:

- Affirmed our mission and improved the level of customer satisfaction with VR services by taking the time to listen to and understand their needs;
- Created innovative opportunities for work-based learning experiences for students and continued our one-of-a-kind approach using an upskill/backfill model to advance individuals with disabilities into better paying jobs by meeting the higher skilled worker needs of businesses;
- Expanded the use of Business Account Managers to address the needs of businesses and worked with community colleges to provide short term training opportunities; and
- Partnered with the Developmental Disabilities System, Special Education, and schools to implement the requirements of Section 511 to move more individuals into competitive integrated employment across Nebraska.

Deviation from the norm can be a good thing and by leading change with innovation and creativity we continue to make progress in providing the best possible services and supports to our customers. My thanks to the members of the SRC for your guidance and understanding that doing things in a different way can lead to great and positive changes!

Mark Schultz Deputy Commissioner Nebraska VR

## Nebraska VR Funding

to Nebraska VR from
the State of Nebraska
earns \$3.69 in Federal
Funding for services
to Nebraskans with
disabilities.

### Return on Investment for the Nebraska VR Program

Average Cost of Nebraska VR Services per Person:	\$ 17,298.66
Average Annual Earnings after Nebraska VR Services:	\$21,925.52
Estimated Annual Taxes on Earnings:	
Federal Income Tax	\$1263.00
State Income Tax	\$516.00
State/Local Sales Tax	\$452.00
Social Security Tax	\$1677.00
Average Total Taxes per Year	\$3908.00
Average Return to Taxpayers over 30 Remaining	
Years of Employment	\$117,240.00

On average, a successfully employed person returns \$6.78 to the taxpayers for every \$1 spent through Nebraska VR services.

## Annual Program Costs

	Cost of Program
Administration	\$3,881,788
CLIENT SERVICES	
	Cost of Program
Provided by VR Staff	\$12,835,194
Purchased from Community Rehab Programs	\$1,142,206
Purchased from Other Vendors	\$5,964,305
Total	\$19,941,704
Purchased for Clients	
	Cost of Program
Assessment	\$1,017,504
Diagnosis & Treatment of Impairments	\$41,665
Graduate College or University Training	\$41,046
Four-Year College or University Training	\$905,301
Junior or Community College Training	\$581,685
Occupational or Vocational Training	\$150,954
On-the-Job Training	\$100,152
Basic Academic Remedial/Literacy Training	\$1,365
Apprenticeship Training	\$167,367
Job Readiness Training	\$1,740
Disability Related Skills Training	\$11,798
Miscellaneous Training	\$16,719
On-the-Job Supports-Time Limited	\$260,748
On-the-Job Supports-Supp. Employment	\$1,430,650
Transportation	\$282,616
Maintenance	\$129,602
Rehabilitation Technology	\$1,334,312
Reader	\$708
Interpreter	\$37,551
Technical Assistance	\$6,620
Benefits Counseling	\$155,373
All Other Services	\$431,038
Total	\$7,106,511

## Nebraskans Served by Nebraska VR

### CONSUMERS SERVED BY COUNTY

County Total	County Total
Adams280	Johnson4
Antelope 13	Kearney15
Arthur2	Keith14
Banner 1	Keya Pahao
Blaine2	Kimball7
Boone14	Knox18
Box Butte11	Lancaster935
Boyd4	Lincoln 199
Brown3	Logano
Buffalo202	Loup2
Burt17	Madison 310
Butler43	McPherson5
Cass34	Merrick30
Cedar 18	Morrill7
Chase1	Nance16
	Nemaha8
Cherry5	
Cheyenne30	Nuckolls13
Clay28	Otoe42
Colfax22	Pawnee6
Cuming17	Perkins3
Custer24	Phelps26
Dakota23	Pierce25
Dawes 12	Platte 212
Dawson87	Polk16
Deuel6	Red Willow33
Dixon15	Richardson9
Dodge 103	Rock2
Douglas930	Saline33
Dundy3	Sarpy 186
Fillmore14	Saunders29
Franklin9	Scotts Bluff 174
Frontier8	Seward33
Furnas7	Sheridan1
Gage41	Sherman10
Garden2	Siouxo
Garfield4	Stanton15
Gosper6	Thayer19
Grant1	Thomaso
Greeley3	Thurston14
Hall288	Valley8
Hamilton24	Washington28
Harlan3	Wayne34
Hayeso	Webster13
Hitchcock12	Wheeler2
Holt32	York56
Hooker1	Out of State47
Howard 18	.,
Jefferson20	Total Served 5102
	-

### 2017 NEBRASKA VR EMPLOYMENT PROGRAM

Applied for Services	4500
Received Services	5102
Successfully Employed	1788

### SUCCESSFULLY **EMPLOYED NEBRASKA VR CLIENTS**



59.7% of clients are employed full-time.

Average hourly wage for 2017 is \$12.58

### 2017 OCCUPATION & EARNINGS FOR COMPETITIVELY EMPLOYED CONSUMERS

Occupations	Percent	Average Hourly Earnings
Service	29.4%	\$10.22
Professional	16.5%	\$16.43
Office Support	12.7%	\$11.89
Sales	10.5%	\$10.78
Production	9.9%	\$14.51
Transportation & Material Moving	7.4%	\$12.84
Construction & Extraction	5.3%	\$13.26
Installation, Maintenance, & Repairs	3.1%	\$13.94
Management, Business, & Finance	3%	\$18.16
Farming, Fishing, & Forestry	2.1%	\$14.56

## Partnerships with Employers & Nebraska VR

### YOU MAKE A DIFFERENCE BUSINESS AWARD RECIPIENTS

Presented to partners who provided real-life skills and experiences to develop employability for students with disabilities.

Alliance Recycling Center

Applebee's

Archbishop Bergan Catholic School &

**Education Center** 

Assistive Technology Partnership

Baxter Auto Blush Boutique

Callaway Good Life Center Cambridge Supermarket

Camp Augustine City of West Point

Community Action Partnership - Lincoln

Community Action Partnership/HeadStart

Computer Medics Country Market Cozad Child Care Crossroads Center David Place

Dodge County Humane Society Earl May Garden Center - Hastings

Earl May Nursery & Garden Center - Kearney

Earl May Nursery & Garden Center - GI

Fairbury Public Schools

Five Star Flooring
Food Bank of Lincoln

Fremont Area Habitat for Humanity
Fremont Public Schools Maintenance Dept.

Fresh Ideas Food Service Management

Full Circle Irrigation

Garrett Tires, Treads & Appliance Good Neighbor Community Center Good Samaritan Center - Albion Good Samaritan Society - Syracuse

Good Samaritan Society - Omaha

Graham Tire Company

GI Lakeview Care & Rehabilitation Center

H & M Electric

Head Start Child & Family Development

Program, Inc.

Heart Hope Mission

Heartland Family Services Heartland Hope Mission

Hemingford Community Care Center

Hilltop Mall Office

Holdrege Memorial Home Holiday Inn Express-Lexington

Hy-Vee - Fremont Hy-Vee - Kearney Hy-Vee Lenox Village Hy-Vee Williamsburg

Immanuel Lutheran Daycare & Preschool

Janssen Auto Ils Café

Lincoln Children's Museum

Lincoln City Libraries - Bennet Martin

Lincoln City Libraries - Eiseley Lincoln City Libraries - Gere Lincoln City Libraries - Walt

Lincoln Parks and Recreation - NW District

Lincoln Parks and Recreation - Greenways

Lincoln Parks and Recreation - NE District Lincoln Parks and Recreation - SE District

Lincoln Parks and Recreation - SW District

M.O.N.A Marshalls

Middleton Electric Inc

Mythic Affinity

Nebraska Commission for the Deaf & Hard of Hearing

Nebraska Department of Roads

Nebraska Department of Transportation New Beginnings Thrift Store - Crete

Norfolk GM

North Fork Farm Service

Old Chicago

Olive Garden Italian Restaurant

Pac N Save - Seward

Panera Bread

Panhandle Coop Main Street Market

Papa Murphy's

Premier Estates of Pawnee
Pro Sanctity Retreat Center
Sack Lumber Company - Auburn

SASA Crisis Center Seward Public Schools Sonn's Super Foods Star Tran Maintenance

Talk One Radio

TJ Maxx
Total Images
Tractor Supply Co

Trotter's Garden Shoppe & Learning Center

Twin River Elementary School

University of Nebraska State Museum of

Natural History
Valentino's - Hastings
Valentino's - Seward
Walgreens - Store 12538
Waterford at Miracle Hills

YMCA - Fallbrook York Adopt a Pet

### PATHWAY TO EMPLOYMENT VIDEO SERIES

Nebraska VR's Pathway to Employment Video Series was expanded this year with six more videos featuring clients at their jobsites with business partners. Staff members in each of the videos share the services provided to meet the needs of both. See all the videos at: http://vr.nebraska.gov/videos/

# Nebraska VR Successful People

## ENTREPRENEUR OF DISTINCTION AWARDS OCTOBER 2016

SRC

The State Rehabilitation Council recognized a Nebraska business owner who received services from Nebraska VR with the 2016 Entrepreneur of Distinction Award.

Tanna Skarniak started her business, Grand Island, Nebraska based TS Preservation Specialists, in 2014. She specializes in lawn mowing, winterization, debris removal, and minor repairs to properties. Tanna doubled her projected income in the first year of operation and went on to double that figure in the second year. Now, in her third year of operation she is on track to do it again! When she started out she wanted to work full-time and own her own home. Not only has she achieved those goals, she has partnered with Nebraska VR to provide opportunities for on-the-job evaluations for other Nebraska VR clients. Tanna worked with Nebraska VR Service Specialist Felipe Cruz who coordinated the feasibility study and business plan that was a critical support to Tanna's talents, abilities, and self-determination.



Tanna and SRC Chairperson Kipp Ransom



Pictured left to right: Nebraska VR Counselor Felipe Cruz, Nebraska Department of Education Deputy Commissioner/VR Director Mark Schultz, Tanna Skarniak - TS Preservation Specialists, SRC Chairperson Kipp Ransom and Nebraska Department of Education Commissioner of Education Matt Blomstedt

#### OFFICE LOCATIONS

Columbus serves counties:
Butler, Colfax, Nance, Platte and Polk
3100 23rd Street, Ste. 5, Columbus, NE 68601
(402) 562-8065, (877) 505-0866
VR.InfoColumbus@nebraska.gov

Fremont serves counties:
Dodge and Washington
827 North D St , Fremont, NE 68025
(402) 727-2900, (888) 585-5439
VR.InfoFremont@nebraska.gov

Grand Island serves counties:
Fillmore, Greeley, Hall, Hamilton, Howard, Merrick, Nuckolls, Thayer and York
203 E Stolley Park Rd, Ste. B
Grand Island, NE 68801
(308) 385-6200, (800) 862-3382
VR.InfoGrandIsland@nebraska.gov

Hastings serves counties: Adams, Clay and Webster 2727 W. 2nd Street, Ste 326 Hastings, NE 68901-4683 402-462-0160, 800-852-3382 VR.InfoHastings@nebraska.gov

Kearney serves counties: Blaine, Buffalo, Custer, Franklin, Furnas, Garfield, Harlan, Kearney, Loup, Phelps, Sherman and Valley 315 W 60th Street, Ste 400, Kearney, NE 68845 (308) 865-5343, (800) 262-3382 VR.InfoKearney@nebraska.gov

Lincoln serves counties:
Gage, Jefferson, Johnson, Lancaster, Nemaha, Otoe,
Pawnee, Richardson, Saline, Saunders and Seward
3901 N 27th Street, Ste 6, Lincoln, NE 68521
(402) 471-3231
(800) 472-3382
VR.InfoLincoln@nebraska.gov

Norfolk serves counties: Antelope, Boone, Boyd, Brown, Burt, Cedar, Cuming, Dixon, Holt, Keya Paha, Knox, Madison, Pierce, Rock, Stanton, Wayne and Wheeler 1212 W. Benjamin Avenue, Norfolk, NE 68701 (402) 370-3200, (800) 442-3382 VR.InfoNorfolk@nebraska.gov

North Platte serves counties:
Arthur, Chase, Cherry, Dawson, Dundy, Frontier, Gosper, Grant, Hayes, Hitchcock, Hooker, Keith, Lincoln, Logan, McPherson, Perkins, Red Willow and Thomas 200 South Silber, Bldg. #2, North Platte, NE 69101 (308) 535-8100, (800) 272-3382
VR.InfoNorthPlatte@nebraska.gov

Omaha-Downtown serves counties:
Cass, Douglas and Sarpy
1313 Farnam on the Mall, Omaha, NE 68102
(402) 595-2100, (402) 595-2107
(800) 554-3382
VR.InfoOmahaDowntown@nebraska.gov

Omaha-West serves counties: Douglas 12011 Q Street, Omaha, NE 68137 (402) 595-1212, (877) 240-4445 VR.InfoOmahaWest@nebraska.gov

Scottsbluff serves counties:
Banner, Box Butte, Cheyenne, Dawes, Deuel, Garden, Kimball, Morrill, Scotts Bluff, Sheridan and Sioux 505A Broadway, Ste 500, Scottsbluff, NE 69361 (308) 632-1321, (800) 292-3382 VR.InfoScottsbluff@nebraska.gov

South Sioux City serves counties:
Dakota and Thurston
510 W. 13th Street, Suite C
South Sioux City, NE 68776
(402) 494-2265, (877) 659-7899
VR.InfoSouthSiouxClty@nebraska.gov

State Office (located in Lincoln): 301 Centennial Mall South, PO Box 94987, Lincoln, NE 68509-4987 (402) 471-3644, (877) 637-3422 VR.InfoStateOffice@nebraska.gov



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